

How to Festival: Virtual Cinema



Step One



Purchase your **TICKET** or **PASS** at chicagofilmfestival.com

Step Two



Receive a confirmation of your order and receipt **via email**

Step Three



Decide how you want to watch movies



BROWSER

View online at watch.chicagofilmfestival.com

or



APP

Chicago International Film Festival on AppleTV or **Chicago Intl. Film Festival** on Roku

TV



Computer



iPad + Tablet



- **Download our dedicated App** Roku or AppleTV (Gen 4 and above)
**make sure you run your updates first.*

- **Cast** from a computer or Android phone/tablet using the Chrome browser to a Chromecast device

- **Airplay** from a computer, iPhone or iPad to an AppleTV (Gen 2 and above) or to any Smart TV bearing the "AirPlay" badge

- **PCs running Windows 7+**
Browsers: Google Chrome, Firefox, Microsoft Edge, Opera

- **Intel-based Macs running macOS 10.12+**
Browsers: Google Chrome, Firefox, Safari, Opera

- **iPad** use Safari on iOS 11.2 or later screen mirroring not supported, **set to OFF**

- **Tablet** use Chrome on Android 6.0 or later



Connect your computer to your TV with an HDMI cable (follow browser instructions)

Step Four



Login or follow link to access your movies

The image shows two login forms. The top form is for 'Ticket Holders' and has a 'Voucher code' input field and a 'Submit' button. The bottom form is for 'Badge Holders' and has 'Email address' and 'Password' input fields, a 'Forgot?' link, and a 'Log in' button. A hand icon is pointing at the 'Submit' button in the Ticket Holders form.

TICKET HOLDERS

receive a Virtual Access email and link to watch their film **one hour** before the film watch window opens. Follow the link or open the Chicago International Film Festival TV app and submit your unique Voucher Code if prompted. Enjoy the show!

BADGE HOLDERS

Log in to your account at watch.chicagofilmfestival.com or on the Chicago International Film Festival app. Find all your films in one place.

Visit chicagofilmfestival.com for more detailed technical instructions.